



# Community Resource Handbook

# **AGENCIES AND RESOURCES**

## **BASIC NEEDS: RENT, UTILITIES, CLOTHING, FOOD, HEALTHCARE, ETC.**

### **Referral and Information Program**

**Phone: 2-1-1**

**Additional Phone: 806-762-8721**

Referral program for Lubbock County that provides confidential referrals to community resources, information, and referral services. Available 24 hours a day.

### **Adult Protective Services**

**Address: 1622 10th Street**

**Phone: 806-762-8922**

**Report Abuse: 800-252-5400**

Investigates and provides services for *elderly adults age 65+ and persons with disabilities* who are abused, neglected, or exploited.

### **American Red Cross**

**Address: 2201 19th Street**

**Phone: 806-765-8534**

Provides emergency disaster assistance.

### **Attorney General of Texas — Child Support**

**Address: 6302 Iola Avenue, Suite 400**

**Phone: 806-767-0521**

**Child Support Hotline: 800-252-8014**

Child support services including establishing paternity and parent-child relationships, establishing court orders, modifying orders, and enforcing court orders.

### **Backyard Mission**

**Address: 8205 Quincy Avenue**

**Phone: 806-300-0184**

Provides free *home repairs* such as leaky roofs, broken windows, heaters, water heaters, exterior doors, etc. for low-income *elderly (over 60 years)* homeowners in Lubbock. Must own or be buying the home. By appointment only; call to request an application.

### **Broadway Church of Christ**

**Address: 1924 Broadway**

**Phone: 806-763-0464**

- **Soup kitchen:** Every Sunday at 12:00 p.m. Served at Carpenter's Kitchen behind the church at Main & Avenue S.
- **Clothing closet:** Call on Thursday to schedule an appointment for the following Tuesday. One visit per 3 months. Photo ID and Social Security card required.

Prescription assistance may be available.

### **Burkhart Center**

**Address: 2902 18th Street**

**Phone: 806-742-4561**

Provides services, prepares educators, and conducts research for individuals with autism and their families.

- Autism resource guide:
  - <https://www.depts.ttu.edu/burkhartcenter/autism-resources/online-resource-guide.php>

### **Care Options for Kids**

**Address: 6502 Slide Road, Suite 204**

**Phone: 806-686-0429**

Basic health care services for adults provided by volunteer nurses and paramedics. Showers provided the 2nd Saturday of each month from 10:00 a.m. to noon.

### **"Open Door" — Carpenter's Church**

**Address: 1916 13th Street**

**Phone: 806-687-6876**

Basic health care services for adults provided by volunteer nurses and paramedics. Showers provided the 2nd Saturday of each month from 10:00 a.m. to noon.

### **Catholic Charities Diocese of Lubbock**

**Address: 102 Avenue J**

**Phone: 806-765-8475**

Provides emergency assistance with *food, utilities, and/or prescriptions*.

- **Counseling:** Couples counseling, family counseling, male education for domestic abuse, anger management, youth counseling for at-risk youth, and services for runaway/homeless youth.
- **Immigration:** Information and assistance with all immigration processes.
- **Self-Sufficiency Program:** Helps low-income single parents complete college education by assisting with tuition, books, rent, utilities, childcare, and mileage reimbursement. Call to get on the waiting list.

**Resale Center: 1505 34th Street** (Used clothing/home furnishings)

**Resale Center Phone: 806-763-8315**

### **Child Protective Services**

**Address: 1622 10th Street**

**Phone: 806-762-8922**

**Child Abuse Hotline: 800-422-4453**

Investigates and provides services for children who are abused or neglected.

### **Community Health Center of Lubbock**

**Address: 1610 5th Street**

**Phone: 806-765-2611**

Assists with *rent, health care, pregnancy, prescriptions, family planning, eye care, dental, and social services* for low-to-moderate income and homeless persons. *Dental services for children and medical services for children and adults* are offered on a sliding fee scale. Medicaid, Medicare, CHIP, and other forms of payment accepted. Other services include diabetes self-management, nutrition, asthma management, obesity, mental health counseling, eye care, prenatal care, and chronic disease management. CHCL also provides a mobile health and dental care unit for individuals in rural areas.

#### **CHCL Locations:**

- CHCL Arnett-Benson Medical & Dental Clinic
  - 3301 Clovis Road
  - 806-763-5557
  
- CHCL Parkway Clinic
  - 406 MLK Boulevard
  - 806-767-9744
  
- CHCL Community Dental Clinic
  - 1826 Parkway Drive, Suite 500
  - 806-687-6259
  
- CHCL Chatman Clinic
  - 2301 Cedar Avenue
  - 806-749-0024
  
- CHCL West Medical & Dental Clinic
  - 1702 Parkway Drive
  - 806-687-6259

## **Covenant Community Health Outreach Services**

**Address: 1318 Broadway, Suite 101**

- **Adult Dental Program**
  - Adults age 19 and up. Requires financial application, qualification, and co-pay.
  - **Phone: 806-725-2222**
- **Mobile Mammography**
  - Provides breast cancer screening and education programs.
  - **Phone: 806-725-6500**
- **Children's Dental Clinic**
  - Ages 6–18. Financial assistance available. Medicaid accepted.
  - **Phone: 806-725-5825**
- **Counseling Services**
  - **Address: 1302 Broadway**
  - **Phone: 806-725-5443**

Individual, couples, and family therapy. Ages 18 and up. People receiving services must call for phone screening. No CPS cases, custody battles, or MHMR cases. Fee is on a sliding scale.

## **Early Childhood Intervention — ECI / DEBT-LISD**

**Address: 1628 19th Street**

**Phone: 806-219-0500**

Provides early identification and intervention for children with signs of developmental delays. Also provides physical, occupational, and speech therapists and adaptive equipment.

## **Family Promise — Interfaith Hospitality Network**

**Address: 1319 15th Street**

**Phone: 806-744-5035**

Assistance for homeless families with children and families in multi-family or undesirable situations. Interview process required. Assists with *temporary housing, meals, clothing, counseling, housing support, day care, and jobs*.

## **First Baptist Church**

**Address: 2201 Broadway**

**Phone: 806-747-0281**

Food vouchers each Thursday from 2:00–4:00 p.m. Picture ID and proof of address required. Utility bill must have been received within the past 30 days.

### **Food Bank of the South Plains**

**Address: 5605 MLK Boulevard**

**Phone: 806-763-3003**

*Food vouchers* must be obtained from nonprofit agencies, churches, and schools. *Food boxes* are available through agencies and churches. Call 2-1-1 for distribution site information.

- **Baby formula** can be picked up with WIC, photo ID, and birth certificate.
- **Kids Café:** After-school program providing nutritional evening meals in a safe after-school environment in disadvantaged neighborhoods.
  - **Phone: 806-763-3032**

### **Medication Assistance Program**

**Phone: 800-921-0072**

Provides prescription assistance for low-to-moderate income families for a \$5 fee.

### **Guadalupe Economic Services**

**Address: 1502 Erskine Street**

**Phone: 806-744-4416**

Open Monday and Wednesday from 1:00–4:00 p.m. Must be referred from Adult Protective Services, Children’s Protective Services, or Women’s Protective Services.

### **Goodwill Industries of Lubbock**

**Address: 715 28th Street**

**Phone: 806-744-8419**

Call or walk in for *clothing vouchers* and household goods vouchers. Individuals must bring a referral on letterhead from a social service agency.

### **Wrench-It-Forward**

**Address: 1111 31st Street**

**Phone: 806-701-4568**

**Website: [wrenchitforwardlbk.org](http://wrenchitforwardlbk.org)**

Assistance with discounted car repair.

### **Grand Expectations — UMC**

**Address: 2602 Avenue Q**

**Phone: 806-761-0611**

*Pregnancy tests, doctor referrals, and prenatal health programs* for low-income pregnant women delivering at University Medical Center. Medicaid worker available to assist with Medicaid application.

- **Baby Boutique:** Baby clothes program. Participants can earn items by completing steps such as physician appointments and paperwork.

### **Greenlawn Church of Christ**

**Address: 5701 19th Street**

**Phone: 806-795-4377**

The Blessing Center has a *food pantry and clothing closet* available. Food pantry requires photo ID and Social Security card.

### **For Her Women's Medical Clinic**

**Address: 2309 Broadway**

**Phone: 806-788-0500**

Free confidential *pregnancy testing, ultrasounds, prenatal education, and parenting education*. Photo ID required.

### **Highland Baptist Church**

**Address: 4316 34th Street**

**Phone: 806-795-6453**

Free *baby closet* Tuesday 1:00–3:00 p.m. and Wednesday 3:30–5:00 p.m. Provides *baby clothes, diapers, and some equipment* for infants to 4 years of age.

### **Lakeridge United Methodist Church**

**Address: 4701 82nd Street**

**Phone: 806-794-4015**

*Clothing closet*: Walk-ins welcome. *Food vouchers* available as long as the individual has called to request the voucher. Photo ID and Social Security card required for food voucher.

### **Larry Combest Community Health and Wellness Center**

**Address: 301 40th Street**

**Phone: 806-743-9355**

Family care clinic. Medical transportation is provided for anyone needing assistance getting to the clinic. Fees on a sliding scale. Medicaid, Medicare, and private insurance accepted. Walk-ins welcome. Open Monday–Friday, 8:00 a.m.–12:00 p.m. and 1:00–5:00 p.m.

### **Lubbock Children's Health Clinic**

**Address: 302 N. University**

**Phone: 806-749-3803**

- **East LCH Clinic**
  - **Address: 1307 MLK Boulevard**
  - **Phone: 806-749-3800**

Offers *well checks, sick visits, and immunizations* for children 18 and under. Fees are on a sliding scale. No child will be turned away for inability to pay. Patient immunization record, Social Security card, and proof of income needed.

### **Lubbock County General Assistance**

**Address: 916 Main Street, Suite 104**

**Phone: 806-775-1605**

Temporary assistance with *food, partial payments for rent, partial payments for utilities, and burial expenses*. No deposits, reconnections, or payments in arrears. No telephone bills.

Household must include a totally disabled adult or minor child, and the household must have been without income for 30 days to qualify. Call for details.

### **Lubbock Dream Center — Church on the Rock**

**Address: 1111 30th Street**

**Phone: 806-793-3336**

*Clothing closet* for low-income individuals. *Food pantry* for low-income individuals. Other services include computer and related technology classes, GED instruction, and parenting education. For all services, photo ID and Social Security card are required. Call for more information.

### **Lubbock City Hall / Vital Statistics**

**Address: 1209 13th Street**

**Phone: 806-775-2926**

Birth certificates: \$23.00

Death certificates: \$21.00

### **Lubbock Impact / TTU HSC Free Clinic**

**Address: 2707 34th Street**

**Phone: 806-799-4329**

Free clinic providing *basic health care*. Does not accept private insurance, Medicaid, Medicare, or Blue Card. Staffed by doctors and medical students from TTU HSC School of Medicine.

Appointments are limited. Food vouchers available. Requires picture ID, Social Security card for each family member, proof of income, and current utility bill received within the past 30 days.

### **Voice of Hope — Lubbock Rape Crisis Center**

**Address: P.O. Box 2000, Lubbock, TX 79457**

**Administration: 806-763-3232**

**24-Hour Crisis Hotline: 806-763-7273**

Free services for *victims of rape*. Victims receive help with medical and legal procedures, as well as counseling.

### **Walker House**

**Address: 1614 Avenue K**

**Phone: 806-305-9258**

In-patient rehab 28-day program.

### **Buckner Family Hope Center / Buckner Children & Family Services Lubbock**

**Address: 1510 S. Loop 289**

**Phone: 806-799-0990**

Provides *mentoring and housing support* for women and families. THRIVE program offers family coaching and transformation planning.

### **Neighborhood House**

**Address: 6501 University Avenue, Suite 504**

**Phone: 806-589-1907**

Assists with utilities for apartment residents only. Appointment required. Also assists with food, limited prescriptions, diapers, and hygiene products. Prescription assistance is \$20. Offers food vouchers for the Food Bank.

### **New Millennium Baptist Church**

**Address: 101 East Queens Street**

**Phone: 806-687-4783**

Provides food vouchers. Individuals may come every other month. Requires picture ID, Social Security card, and proof of address received within the past 30 days.

### **Parenting Cottage**

**Address: 3818 50th Street**

**Phone: 806-795-7552**

Provides resources and referrals to expectant mothers living in the community. Parent education groups, teen parent groups, and Parents as Teachers program using home visits and screenings for child development, health, vision, and hearing.

Safe Riders car seat class provides eligible parents with a free car seat.

**Safe Riders: 800-252-8255**

### **Parkridge**

**Address: 5203 79th Street, Suite A**

**Phone: 806-794-8555**

Free pregnancy testing, STD testing and treatment, counseling, ultrasounds, and client support. Call for times available.

### **Poison Center Network — Texas**

**Phone: 800-222-1222**

Answers questions about preventing or treating poison exposure.

### **Productive Life Medical Supply**

**Address: 1726 Parkway Drive**

**Phone: 806-744-8400**

Provides diabetic, incontinence, and other medical supplies. Accepts Medicaid and Medicare. Monthly home deliveries available if needed.

### **Salvation Army & Soup Kitchen**

**Address: 1111 16th Street**

**Phone: 806-765-9434**

Limited assistance with clothing, food, rent, utilities, and prescriptions. Call for information and to verify funding. Requires photo ID, Social Security card, proof of residence, and application. Referral from DHS is required for food voucher. Food voucher hours: Tuesday, Wednesday, and Thursday, 9:00–11:30 a.m. Free hot meal provided twice a day, seven days a week. Photo ID required. A client ID will be issued if the client does not have one.

### **Sick Children's Clinic**

**Address: 1002 Avenue A**

**Phone: 806-762-1805**

Free medical services for sick children ages newborn to 16. No appointment needed. Hours change frequently; call for current hours. No well checks, immunizations, or physicals. Prescriptions are included as needed.

### **Social Security Administration**

**Address: 5825 16th Street**

**Phone: 866-467-0460**

Assists people in filing for benefits and obtaining Social Security cards. Toll-free number has information on Social Security retirement, survivor, disability, Medicare, SSI disability, and aged benefits.

### **St. John's United Methodist Church**

**Address: 1501 University Avenue**

**Phone: 806-762-0123**

Food vouchers are given out once per week. Food pantry is also available for those not eligible for a voucher. Requires photo ID, proof of residence, and Social Security card. Tuesday at 1:30 p.m.; arrive at 12:30 p.m. for number. Walk-ins welcome.

### **StarCare Specialty Health System**

**Address: 3804 Interstate 27**

**Main Phone: 806-766-0310**

- **Aging and Disability Resource Center — ADRC**
  - **Phone: 806-740-1414**
  - Provides community referrals for assistance with medications, utilities, rent, and transportation. Also provides information and assistance to caregivers.
- **Sunrise Canyon**
  - **Address: 1950 Aspen Avenue**
  - **Phone: 806-740-1420**
  - Mental health and addiction services.

### **Texas Health and Human Services Commission — HHSC**

**Office: 1716 Parkway Drive**

**Phone: 806-744-7632**

Provides food stamps, Medicaid, TANF, and employment assistance to families. Emergency food stamps may be provided on an individual case basis.

### **Uniting Parents**

**Address: 8212 Ithaca Suite W-11**

**Phone: 806-420-7365**

Provides case/care management and children's respite care to support families caring for children with chronic illnesses and/or disabilities. The program provides information, education, training, referrals, networking, and support.

### **UMC County Indigent Health Care Program — CIHIP / Blue Card**

**Address: 602 Indiana Avenue**

**Phone: 806-775-8200**

**Email: [CIHCP@hhs.texas.org](mailto:CIHCP@hhs.texas.org)**

Provides basic health care services to indigent residents who live within the county area and meet resource and income limits. Call for appointment and eligibility requirements.

### **Lubbock VA Clinic**

**Address: 3510 4th Street**

**Phone: 806-472-3400**

Call Monday through Friday, 8:30 a.m.—4:30 p.m. for information on services available. Must have DD214 to register.

### **Westminster Presbyterian Church**

**Address: 3321 33rd Street**

**Phone: 806-799-3621**

- **Loads of Love**
  - Laundry assistance. Monday and Wednesday, 10:00 a.m.–3:00 p.m. Wednesday evening, 5:30–8:30 p.m. Laundry is 25¢ per load, maximum two loads daily. Women and children only allowed in building.

### **Women, Infant, and Children Program — WIC**

**Address: 1946 Avenue Q**

**Phone: 806-747-0104**

Free nutrition program providing education and food vouchers for necessary foods such as infant formula, milk, cheese, juice, cereal, beans, and eggs to pregnant women, infants, and children under 5 years old.

#### **WIC Locations:**

- Celia Ann WIC Clinic
  - 602 W. Loop 289
  - 806-747-0178
- Central Lubbock WIC Clinic
  - 1946 Avenue Q, Suite 101
  - 806-747-0104
- Parkway Clinic WIC
  - 1811 Parkway Drive
  - 806-747-0182
- Freedom Square WIC
  - 1301 50th Street, Space #10
  - 806-747-0006

### **Women Protective Services**

**Address: P.O. Box 54089, Lubbock, TX 79453**

**Administration: 806-748-5292**

**Crisis Hotline: 800-747-6491**

Protection for women and children in dangerous or abusive situations. May provide emergency transportation, shelter, food, clothing, protection, and counseling.

### **Workforce Solutions Child Care Services — CCS**

**Address: 2002 W. Loop 289 Access Road, #117**

**Phone: 806-765-5038**

Provides assistance paying for child care services for low-income parents attending school or working. Call for details and appointment.

**Workforce of the South Plains**

**Address: 1301 Broadway, Suite 201**

**Phone: 806-744-1987**

Career and employment services. Assists job seekers with resumes, applications, interviews, hiring, career and skills assessments, money management, and more.

**The Ranch at DoveTree**

**Address: 1406 W. Quinlan Street**

**Phone: 888-977-9264**

Adult addiction rehab services.

**Lubbock B.A.C.A.**

**Mailing Address: Amarillo Chapter, P.O. Box 20607, Amarillo, TX 79114**

**Phone: 806-344-2159**

Child protection in abuse cases.

**Faith Closet — Faith Family Christian Church**

**Address: 3616 58th Street**

**Phone: 806-722-3232**

Clothing assistance.

**Hope Community of Shalom**

**Address: 2005 Avenue T**

**Phone: 806-762-0829**

Clothing assistance.

**Lakeridge Methodist Church**

**Address: 4701 82nd Street**

**Phone: 806-794-4015**

Clothing assistance.

**Upland Mission**

**Address: 1711 Upland Avenue**

**Phone: 806-993-3347**

**Additional Phone: 806-993-3348**

Provides clothing, household items, and hygiene items.

**Women of Faith Clothes Closet — Iglesia Bautista El Templo**

**Address: 4810 Avenue P**

**Phone: 806-744-9986**

Clothing closet.

**The Neighborhood House**

**Address: 6501 University Avenue, Suite 504**

**Phone: 806-765-2639**

Assistance with basic needs.

**Productive Life Medical Supply**

**Address: 1726 A Parkway Drive**

**Phone: 806-744-8400**

Medical supply assistance.

**BrightStar Care Lubbock**

**Address: 6701 Aberdeen Avenue, Suite 6**

**Phone: 806-745-9996**

Home health services.

**Navigate Life Texas**

**Phone: 877-541-7905**

PPCD and disability services.

**Uniting Parents - Amarillo Office**

**Address: 301 s. Polk Ste. 740 Amarillo, Texas 79101**

**Phone: 806-337-1700**

**Angels of Care**

**Address: 5703 114th Street, Suite 200**

**Phone: 806-744-8999**

Pediatric home health services.

**Achieve Pediatric Therapy & Rehab**

**Address: 5211 79th Street**

**Phone: 806-853-9740**

Disability, behavioral, and sensory therapy.

# DENTAL PROVIDERS

**Bliss Dental Lubbock**

Address: 4819 Avenue Q

Phone: 806-686-6722

**CHCL Arnett-Benson Medical & Dental Clinic**

Address: 3301 Clovis Road

Phone: 806-763-5557

**CHCL Community Dental Clinic**

Address: 1826 Parkway Drive, Suite 500

Phone: 806-687-6259

**CHCL West Medical & Dental Clinic**

Address: 1702 Parkway Drive

Phone: 806-687-6259

**Dentistree**

Address: 3801 50th Street, Suite 12A

Phone: 806-833-5437

**Familia Dental**

Address: 2402 19th Street

Phone: 806-368-3731

**Parkview Pediatric Dentistry**

Address: 7515 Quaker Avenue

Phone: 806-796-2408

**Allington Dental**

Address: 1923 Marsha Sharp Freeway

Phone: 806-498-1458

# LEGAL ASSISTANCE

## **Legal Aid of Northwest Texas**

**Address: 1711 Avenue J**

**Phone: 806-763-4557**

General legal aid for those who qualify. Areas of practice include family, housing, health, elderly, children/youth issues, public benefits, employment, education, individual rights, probate, and consumer matters. Fees on a sliding scale. Appointment required.

## **Family Legal Services of the South Plains / Legal Aid Society of Lubbock**

**Address: 916 Main Street, #103**

**Phone: 806-762-2325**

Assistance with legal matters for low-income families. Fees include \$5 or money order application fee for divorces.

## **Disability Rights**

**Address: 4747 S. Loop 289, #120**

**Phone: 806-765-7794**

# HOUSING/EMERGENCY ASSISTANCE

## **New Legacy Home for Women**

**Mailing Address: P.O. Box 53064, Lubbock, TX 79453**

**Phone: 806-749-7078**

## **Paul's Project — Grace Campus**

**Address: 1301 Avenue A**

**Phone: 806-500-5006**

## **Lubbock Housing Programs**

**Address: 1611 10th Street**

**Phone: 806-775-2296**

Grants are awarded annually for different home repair services. Services are for low-to-moderate income homeowners.

### **Family Promise — Interfaith Hospitality Network**

**Phone: 806-744-5035**

Assistance for homeless families with children and families in multi-family situations and/or undesirable situations. Assists with temporary housing, meals, clothing, counseling, help finding housing, daycare, and jobs.

### **Habitat for Humanity Lubbock — Restore**

**Address: 3630 50th Street**

**Phone: 806-763-4663**

Provides assistance with the purchase of low-income housing for families who qualify based on need, ability to pay, and willingness to partner with Habitat.

### **Lubbock Housing Authority**

**Address: 1708 Crickets Avenue**

**Phone: 806-762-1191**

Offers Public Housing and Section 8 housing assistance for low-to-moderate income families, elderly persons, and persons with disabilities. Accepting applications for the Section 8 lottery beginning in November. Does not provide emergency housing.

- **Cherry Point Office — Public Housing Manager**
  - **4115 36th Street**
  - **806-762-6909**

### **Lubbock Housing Finance Corporation**

**Address: 3212 Avenue Q**

**Phone: 806-745-9559**

Provides down payment assistance, mortgage lending, construction financing, small business lending, budgeting services, income tax preparation, and e-filing for free. Walk-ins welcome.

### **Salvation Army**

**Address: 1111 16th Street**

**Phone: 806-765-9434**

- **Emergency Disaster Service**
  - Disaster Alert Response Team — DART — provides counseling, comfort, food, beverages, and timely services.
- **Emergency Shelter and Social Services**
  - Offers temporary shelter for homeless individuals and families. Clients may stay three nights; extensions are available. Services include mailbox, voicemail service, laundry, and shower facilities in family apartment-style rooms.

### **Buckner Children & Family Services**

**Phone: 806-795-7151**

**Buckner Family Hope Center**

**Address: 1510 S. Loop 289**

**Phone: 806-799-0990**

THRIVE Program: Family coaching and transformation planning.

**North & East Lubbock Community Development Corporation**

**Phone: 806-747-5937**

**Housing Authority of the City of Lubbock**

**Address: 1708 Crickets Avenue**

**Phone: 806-762-1191**

**Methodist Children's Home**

**Address: 5424 19th Street, #500**

**Phone: 806-792-0099**

**Guadalupe Economic Services Corporation**

**Address: 1502 Erskine Street**

**Phone: 806-744-4416**

**Ronald McDonald House**

**Address: 3413 10th Street**

**Phone: 806-744-8877**

**Texas Boys and Girls Ranch**

**Address: 4810 N. County Road 2800**

**Phone: 806-747-3187**

**Safe Exchange Zones**

**Location: 10th Street & Texas Avenue**

**Phone: 806-775-2816**

Marked with signs and blue paint. Can be used for custody exchanges and other public meetings that may require protection. Available 24 hours.

# ADULT & CHILDREN EDUCATION

## **Adult Education**

**Address: 1601 24th Street**

**Phone: 806-281-5750**

Basic education, reading, writing, arithmetic, English, GED preparation, and English as a Second Language.

## **Education Service Center — Region 17**

**Address: 1111 W Loop 289 Acc Rd**

**Phone: 806-792-4000**

Provides resources and services aligned with and designed to support the Texas Essential Knowledge and Skills adopted by the State Board of Education.

Note: Handwritten note says “Accred.”

## **Early Learning Centers of Lubbock — Administrative Offices**

**Address: 1639 Main Street**

**Phone: 806-765-9981**

Provides affordable child-care services. Fees are based on income and eligibility. Call for information.

### **Center Locations:**

- Erskine Center
  - 2714 Erskine
  - 806-763-0535
  
- Guadalupe Center
  - 101 Avenue K
  - 806-763-3777
  
- New Directions
  - 1301 Vanda Avenue
  - 806-765-0110

## **Early Childhood Intervention — ECI / DEBT-LISD**

**Address: 1628 19th Street**

**Phone: 806-219-0500**

Provides early identification and intervention for children with signs of developmental delays. Also provides physical, occupational, and speech therapists and adaptive equipment.

### **Goodwill Industries of Lubbock**

**Address: 715 28th Street**

**Phone: 806-744-8419**

Provides areas of assistance to job seekers, starting from attaining computer skills to job placement. Services include basic computer skills, advanced computer tutorials, customer service skills, job seeking assistance, interviewing skills, temporary and temp-to-hire employment solutions, and a school-to-work program for high school students with disabilities transitioning to the workplace.

### **Literacy Lubbock**

**Address: Mahon Library, 1306 9th Street**

**Phone: 806-775-3636**

Teaches basic reading and writing skills to adults. Offers one-on-one tutoring, small groups and classes, dyslexia screening, Susan Barton Program, GED, and ESL classes.

### **LEARN, Inc.**

**Address: 7 Briercroft Office Park, Suite 300**

**Phone: 806-763-4256**

Assists with financial aid for college, career counseling, and information concerning colleges and vocational schools. Offers GED prep courses.

### **Lubbock Independent School District Head Start & Pre-K Programs**

**Phone: 806-219-0340**

Program for children who are 4 by September 1. Must meet low-income and/or disability guidelines. Offered at various elementary campuses within LISD.

### **Methodist Children's Home**

**Address: 5424 19th Street, #500**

**Phone: 806-792-0069**

Family Solutions program for at-risk families.

- **Nurturing Parenting:** Parenting classes for families.
- **GAPP:** A program for grandparents raising children.

### **Parenting Cottage**

**Address: 3818 50th Street**

**Phone: 806-795-7552**

Parents as Teachers program using home visits and screenings for normal child development and health, vision, and hearing. Free parenting classes.

### **SPCAA — Head Start Programs**

**Address: 1303 82nd Street, Suite 200**

**Phone: 806-894-2207**

**Eddie Richardson Head Start**

**Address: 1110 40th Street**

**Phone: 806-788-1291**

**YWCA Head Start**

**Address: 6501 University Avenue**

**Phone: 806-993-9922**

**Burkhart Center for Autism Education & Research**

**Address: 2902 18th Street**

**Phone: 806-742-4561**

**TTU Center for Early Head Start**

**Phone: 806-765-2737**

**Address: 3315 E. Broadway**

Prenatal and postnatal education.

## **PARENTING, COUNSELING, & MENTORING SERVICES**

**Big Brothers Big Sisters of Lubbock, Inc.**

**Address: 3416 Knoxville Avenue**

**Phone: 806-763-6131**

One-to-one mentoring through positive adult role models who are trained and professionally supervised. Services for children between 5 and 15 years of age. Call the office to request an interview or application.

**Optimist Boys and Girls Club**

**Address: 3301 Cornell Street**

**Phone: 806-762-4990**

During school year: Monday–Friday, 3:30–7:00 p.m.

During summer: 10:00 a.m.–6:00 p.m.

Educational and recreational activities for children ages 6–18. Programs include education, career, character/leadership, health/life skills, sports, fitness, and recreation. \$10 fee during the school year.

### **Catholic Charities Diocese of Lubbock**

**Address: 102 Avenue J**

**Phone: 806-765-8475**

**Website: [www.cclubbock.org](http://www.cclubbock.org)**

Direct client assistance, household assistance, immigration assistance and intake, nutrition and wellness, parenting empowerment program, Safe Place, youth services, and food voucher. Apply online.

### **Covenant Community Health Outreach Services**

**Address: 4122 22nd Place**

**Phone: 806-725-5443**

Individual, couples, and family therapy counseling services. Ages 18 and up. Person receiving services must call for phone screening. No CPS cases, custody battles, or MHMR cases. Fee is on a sliding scale.

### **Family Guidance and Outreach Center**

**Address: Briercroft Office Park #5**

**Phone: 806-747-5577**

Provides support and mentoring for parents. Free parenting classes.

### **Walker House**

**Address: 1614 Avenue K**

**Phone: 806-305-9258**

Provides counseling, support groups, and programs to help stop using alcohol, drugs, tobacco, etc.

## **MENTAL HEALTH SERVICES**

### **StarCare Specialty Health System**

**Address: 3804 Interstate 27**

**Phone: 806-740-1421**

- **Service Coordination**
  - Services for people with intellectual and developmental disabilities, including triage, screening, and assessment.
- **Star Abilities**
  - Services for people with intellectual and developmental disabilities, including day habilitation, respite care, health clinic, and nursing services.

### **Children's Behavioral Health Clinic**

**Address: 3502 9th Street, Suite 250**

**Phone: 806-742-3074 ext. 2**

Mental health and behavioral therapy services. Teleservices offered.

# TRANSLATION/HEARING LOSS SERVICES

## **LIFE / RUN Center Hearing Loss Resource Specialist**

**Address: 8240 Boston Avenue**

**Phone: 806-795-5433**

Provides services to persons with hearing loss, including those who are recently deafened.

## **2-1-1 Texas South Plains**

**Address: 1323 58th Street**

**Phone: 2-1-1**

Connects individuals with services in their area. Available in over 90 languages and TDD/TTY accessible. Available 24 hours a day, 7 days a week.

## **TTY Relay Services**

**Phone: 7-1-1**

Telephone communication services for those with hearing loss.

# FINANCIAL & TAX SERVICES

## **Attorney General of Texas — Child Support**

**Address: 6302 Iola Avenue, Suite 400**

**Phone: 806-767-0521**

**Child Support Hotline: 800-252-8014**

Child support services including establishing paternity and parent-child relationships, establishing, modifying, and enforcing court orders.

## **Texas Tech University Low Income Taxpayer Clinic**

**Address: 3311 18th Street**

**Phone: 806-742-4312**

Offers assistance with IRS issues including examination notices, collection notices, audit appeals, earned income credit concerns, innocent spouse relief, and tax debt.

# FREQUENTLY CALLED LUBBOCK COUNTY NUMBERS

**Adult Probation / Community Supervision**

Phone: 806-775-1200

**Business Crimes / Hot Checks — Criminal District Attorney Office**

Phone: 806-775-1111

**Child Support Records — District Clerk**

Phone: 806-775-1314

**Department of Public Safety**

Phone: 806-472-2800

**Marriage License — County Clerk**

Phone: 806-775-1076

**Sheriff's Office / County Jail — Non-Emergency**

Phone: 806-775-1400

# FREQUENTLY CALLED CITY OF LUBBOCK NUMBERS

**Animal Services**

Phone: 806-775-2057

**City Bus**

Phone: 806-775-3640

**City Hall**

Phone: 806-775-3000

**Code Enforcement**

Phone: 806-775-2193

**Crime Line - Anonymous Line**

Phone: 806-741-1000

**Health Department**

Phone: 806-775-2933

**Housing Authority — LHA**

Phone: 806-762-1191

**Police Department — Non-Emergency**

Phone: 806-775-2865

**Street Maintenance — Alleys, Potholes, Roads**

Phone: 806-775-2608